

Buyer terms

General

Kaplans Auktioner holds public auctions and offer items for sale over the counter. The items are offered via commission on the behalf of various clients.

Auction dates are reported continuously through the Kaplans website and advertised in newspapers.

Public viewing

Prior to each auction Kaplan Auktioner generally arranges a viewing of the items that have been submitted for sale. Viewing usually starts one day before the auction. All items are sold as is. It is therefore the responsibility of the buyer to do the inspections and controls of the items that he/she deems necessary.

Starting price and Reserve price

All items are assigned a starting price. The starting price is based on prices obtained at previous sales of equivalent items at Kaplans Auktioner. The starting price is given as an indication for the bidders regarding the value and condition of the item(s) in question. The hammer price at the auction can however differ considerably from the starting price.

Every item also has a reserve price which is lower than the starting price. The reserve price is the minimum price the seller is willing to sell the item for. Normally the difference between the reserve price and the starting price is 10—15 percent.

Bidding in the auction room

To have the opportunity to place a bid in the auction room, a paddlenumber is needed. A paddlenumber is obtained before or during auction from Kaplan Auktioner's Customer Service. If a buyer wins an auction without being registered with Customer Support, a paddlenumber is assigned automatically after the bidding in question.

Bids shall be delivered in a loud voice or with a clear sign. The bidder is bound by the given bid until another bidder presents a higher bid. The buyer is the bidder who give the last and highest bid at the hammer fall. As the auctioneer has delivered his hammer fall, a binding purchase has occurred.

At identical bids or ambiguities between bidders, the auctioneer alone determines which bid is valid. The auctioneer alone also determines if a bid is not to be accepted, or whether bidding shall be resumed because uncertainty about the final bid.

Bidding is done in the following ranges:

below 500 — 25 SEK
between 500 and 1000 — 50 SEK
between 1 000 and 10 000 — 100 SEK
between 10 000 and 20 000 — 200 SEK
between 20 000 and 40 000 — 500 SEK
between 40 000 and 80 000 — 1 000 SEK
between 80 000 and 150 000 — 2 000 SEK
between 150 000 and 300 000 — 5 000 SEK
over 300 000 — 10 000 SEK

Absentee bids

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Kaplans Auktioner accepts absentee bids from a buyer free of charge via Internet or via registration at Customer Service on Biblioteksgatan 5 in Stockholm.

The bidder shall indicate his/her maximum bid and the item's auction number. The service is free. Note that all bidders customer number is displayed and ranked on the Internet. At the submission of absentee bids, the client must be able identify himself/herself.

At the time of the auction, Kaplans Auktioner monitor the absentee bid and delivers bids to obtain the lowest possible price for the buyer. This means that Kaplans Auktioner bids the item for the buyer as favorably as possible taking into account the sellers reserve price, the competition in the room and the appropriate range for raising the bid.

Example: Bidder A has placed a bid of 2,000 SEK. Bidder B, whose bid is the second highest, has placed a bid of 1,000 SEK. The winning bid is 1,100 SEK in accordance with normally applied bidding range.

In the event of identical bids, the absentee bid that was submitted first is given priority over later absentee bids.

If, due to misunderstandings or error Kaplans Auktioner does not execute the absentee bidding in accordance with the client's instructions, the client is not entitled to compensation for damage he/she may have suffered.

Winning bids

After each auction Kaplans Auktioner displays achieved prices and customer number for each item on the homepage.

Buyer's commission

Kaplans Auktioner charges a commission of 20 %, VAT included, on the selling price.

For each item purchased at auction we also charge a hammer fee of SEK 50 including VAT.

If the price exceeds SEK 200 000, we use the following staircase

Sales price up to 200 000 SEK: 20%

Sales price between 200 000 and 500 000 SEK: 10% on the excess

Sales price above 500 000 SEK: 5% on the excess

VAT is charged on Kaplans Auktioner's commission only and not on the hammered amount.

Droit de Suite

In accordance with the Act on Copyright in Literary and Artistic Works, also known as Droit de Suite, a fee is added at resale of works of art (paintings, drawings, sculptures, textiles) and artistically designed objects (glass, pottery, jewelry, silver, furniture which are not produced in multiple identical copies).

The fee is 5 percent of the hammer amount and is payable to the artist or his/her surviving family until the end of the seventieth year after his/her death.

Auction items subject to Droit de Suite is marked on our homepage. The fee is payable only if the hammered amount exceeds 2 325 SEK (2019). Only a small proportion of the items offered by Kaplans Auktioner is subject to Droit de Suite.

Payment and collection

Hammered items can be picked up and paid directly during auction, if nothing else has been communicated. The buyer can also pick up and pay hammered items within five business days after auction.

Collection and payment should be made on the same occasion and full payment must be paid. Kaplans Auktioner accepts payment via cash or payment with card. If someone other than the buyer picks up the hammered item, a power of attorney plus an ID Copy is required.

Aftersales

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Items that are not sold during auction will, if nothing else has been communicated, be on sale in Kaplans Auktioner's shop after auction. In addition to objects from auction, Kaplans Auktioner offer other items that has been put up for sale on a commission basis.

All objects are sold at the previously settled starting price plus a 20% premium, VAT included.

Complaints

All items purchased at Kaplans Auktioner are sold as is, i. e., in their existing condition. Kaplans Auktioner therefore recommends that the buyer make a thorough examination of the item(s) of interest before auction.

A buyer can submit a complaint with reference to faults in the purchased item if its condition is considerably worse than the buyer, with regards to the starting price, the catalogue text, the picture and other circumstances, reasonably could have assumed.

The watches and clocks that are sold via Kaplans Auktioner are works of art. This means that Kaplans Auktioner do not guarantee that they measure time unless that function is specifically stated.

Complaints shall be submitted immediately after the defect has been detected, but preferably no later than 10 days after auction.

Open purchase

At auction sales Kaplans Auktioner does not accept open purchase.

On aftersales in our physical store, Kaplans Auktioner applies open purchase up to 14 days if a special agreement has been made. Open purchase is only valid if this has been noted on the buyers' receipt.

Right on return

For all items purchased on our realtime auctions and in our webshop a full right of return is in place.

The customer has the right to cancel a purchase within 14 days of receipt of delivery and without providing any specific reason. The customer needs to send a message to us stating that the customer regrets the purchase. This can be done by letter or e-mail.

In invoking the right of return, the customer carries the cost of return shipping and the return risk.

On our hammer auctions the right of return does not apply regardless of whether the bid is placed in our auction room or online

Down payment at Aftersales

Down payment is 20 percent of the price of the item. If the buyer does not fulfill his/her purchase within ten business days by making a full payment, Kaplans Auktioner charges the down payment as fee.

Appraisal certificate

A written appraisal certificate is issued against a fee of 400 SEK per item plus 1 percent of the market value. For an item purchased via Kaplans Auktioner, an appraisal certificate costs 400 SEK per item. On the certificate both retail price and market price is indicated.

Shipping

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If the buyer wishes to get the item sent by mail the buyer can purchase the additional service Shipping.

The fee depends both on the item and on where the item is to be shipped. Most of our items can be sent via Normal Shipping. There are also items that are labelled Package Shipping and Bulky Shipping.

Exceptional items will be labelled No Shipping. We can not send these items.

For a current price list please go to "Help - Shipping" under "Help" at our homepage.

The buyer pays for a maximum of two items for items purchased at the same time and that are to be shipped to the same place. The discount is always for the cheapest shipping option. Items that are bought at auction must always be payed within five business days.

The shipping fee includes postage, packaging and insurance. Kaplans Auktioner takes full responsibility for the item during shipping.